## **Deborah.Easterling**

From:

Deborah Easterling

Sent:

Wednesday, October 24, 2012 10:05 AM

To: Subject: 'A & E Florack' RE: Protest Letter

Dear Mr. Florack,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

----Original Message----

From: A & E Florack [mailto:aef@comporium.net]

Sent: Tuesday, October 23, 2012 6:09 PM

To: PSC Contact

Subject: Protest Letter

Protest Letter

The attached file is the filled-out form. Please open it to review the data.

WALLING

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields  Date: * October 23, 2012		Letter of Protest				Print	Email
		in Docket					
Protestant Infor	mation:						
Name *	Arthur J. Florack						
Mailing Address *	23055 Point Clear	Dr.					
City, State Zip *	Tega Cay	, <u>sc</u>	20708	Phone *	8035480351		
E-mail	aef@comporium,n	et		-10.03			

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section <u>must</u> be completed. Attach additional information if necessary.)

Citizen of Tega Cay annoyed with frequent rate increase requests for poor quality water and sewer service

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

Sewer service is poor with frequent overflows reported after heavy rains which pollute our soil and lake. We just returned from an 8.5 week cross country camping trip through 29 states using over 50 different campgounds or RV parks. At home I had a drink of water which was the poorest tasting water of the entire trip with one day exception. Also despite not beig home for 8.5 weeks with our water supply turned off, we were billed for nearly as much fees as if we were at home with normal usage.. Unaccepiable!!!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony?  $^{\star}$ 

no